SELECT username,nombre,email, GROUP\_CONCAT(roles.name) FROM usuario

JOIN role\_user ON role\_user.user\_id = usuario.id JOIN roles ON roles.id=role\_user.role\_id

WHERE email LIKE "%fintra.co"

GROUP BY role\_user.user\_id



**SELECT\* FROM caso**

**WHERE created\_at BETWEEN "2019-02-08 14:00:00" AND "2019-02-08 14:30:00"**

**AND asignado = 5**

**Casos creados entre las 2:00 p.m. y las 2:30 p.m. y asignados al usuario 5**

**SELECT** **COUNT**(created\_at) **FROM** registro\_canal

**WHERE** created\_at **LIKE** "2019-03-27%" **AND** contenido = "Llamada Entrante"

**LIMIT** 1500

Conteo de llamadas ingresadas el día 27/03/2019

**SELECT** \* **FROM** registro\_canal

**WHERE** created\_at **LIKE** "2019-03-27%" **AND** contenido = "Llamada Entrante"

**LIMIT** 1500

Muestra los llamadas ingresadas el día 27/03/2019

SELECT campo1, count(\*)

FROM tabla1

GROUP BY campo1

HAVING count(\*) > 1

Conteo y busqueda de duplicados

SELECT \* FROM asterisk.cdr

WHERE LENGTH(src)=4 AND LENGTH(dst)>8

AND clid NOT LIKE '%<5380>'

AND disposition LIKE 'answer%'

AND calldate BETWEEN '2019-04-01 00:00:00' AND '2019-04-30 23:59:59'

AND lastapp LIKE 'Dial'

ORDER BY calldate DESC

SELECT cdr.clid as origen,

cdr.dst as destino,

CEIL(billsec/60) as minutos

FROM asterisk.cdr

WHERE cdr.calldate > '2019-04-01 00:00:00'

AND cdr.calldate < '2019-04-30 23:59:59'

AND cdr.src LIKE '53%' AND LENGTH(cdr.src) = 4

AND cdr.billsec > 0 AND cdr.dst != '2600'

AND LENGTH(dst)> 8 AND src != '5380'

AND disposition LIKE 'answer%'

SELECT tmp.usuario\_id,

u.nombre,

u.email,

u.deleted\_at,

u.habilitado,

GROUP\_CONCAT(DISTINCT r.name),

GROUP\_CONCAT(DISTINCT c.nombre),

GROUP\_CONCAT(DISTINCT tc.nombre)

FROM

(

SELECT aea.usuario\_id, cc.campana\_id, cc.canal\_id

FROM agente\_estado\_agente aea

INNER JOIN agente\_campana\_canal acc ON acc.usuario\_id = aea.usuario\_id

LEFT JOIN campana\_canal cc ON cc.id = acc.campana\_canal\_id

WHERE aea.created\_at BETWEEN '2019-04-01 00:00:00' AND '2019-04-30 23:59:59'

GROUP BY aea.usuario\_id, cc.campana\_id, cc.canal\_id

UNION

SELECT cs.usuario\_id, cc.campana\_id, cc.canal\_id

FROM campana\_supervisor cs

INNER JOIN campana\_canal cc ON cc.campana\_id = cs.campana\_id

WHERE ((cs.created\_at <= '2019-04-30 23:59:59') AND

(cs.deleted\_at IS NULL OR cs.deleted\_at BETWEEN '2019-04-01 00:00:00' AND '2019-04-30 23:59:59'))

UNION

SELECT u2.id, null, null

FROM usuario u2

LEFT JOIN role\_user ru2 on u2.id = ru2.user\_id

WHERE ru2.user\_id = u2.id AND ru2.role\_id = 1

) tmp

LEFT JOIN usuario u ON u.id = tmp.usuario\_id

LEFT JOIN role\_user ru ON ru.user\_id = u.id

LEFT JOIN roles r ON r.id = ru.role\_id

LEFT JOIN campana c ON c.id = tmp.campana\_id

LEFT JOIN canal cn ON cn.id = tmp.canal\_id

LEFT JOIN tipo\_canal tc on cn.tipo\_canal\_id = tc.id

GROUP BY tmp.usuario\_id

SELECT c.id,c.cliente\_id,primer\_nombre,primer\_apellido,descripcion,c.created\_at,COUNT(\*) FROM caso c

JOIN cliente cl ON c.cliente\_id = cl.id

WHERE c.created\_at >'2019-06-01%'

AND descripcion NOT LIKE ''

AND campana\_id = 10

GROUP BY cl.id, descripcion

HAVING COUNT(\*)>1

ORDER BY created\_at DESC